



Louisiana Department of Health and Hospitals

Bayou Health Informational Bulletin 15-2

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Issue: EPSDT Personal Care Services (PCS)

Effective Feb. 1, 2015, Medicaid recipients under the age of 21 that are enrolled in a Bayou Health Managed Care Organization (MCO) will receive their personal care services (PCS) through their MCO. This requires that agencies or individual PCS providers will need to contract with individual MCOs as either an in-network provider or through single case agreements or approvals to provide out-of-network services. MCOs are required to have an adequate network of PCS providers to serve members statewide, as well as to make arrangements to provide all necessary covered services regardless of network capacity.

MCOs are required to honor all existing Medicaid (Legacy or MCO) prior approvals for the first 30 days of a member's transition, regardless of the provider's network status. However, the provider will need to bill the appropriate plan for services provided. The member's MCO information is included on the Medicaid eligibility file and should be verified by the provider with each visit as you do today to verify Medicaid eligibility through the Medicaid Eligibility Verification System (MEVS) or the Recipient Eligibility Verification System (REVS) 1-800-776-6323.

For continuation of services beyond the initial 30 days of new member enrollment, the provider must request prior authorization from the MCO. The MCOs will work with providers and members to ensure that necessary services are provided with minimal disruption in service. MCOs have up to 90 days to complete the transition of care, but must continue to accept prior authorizations for services and durations previously approved until they have completed their review and determination for continuation of services.

For details on contracting with individual MCOs, providers should contact [the MCOs](#).

Note: Personal care services for adults (including Bayou Health members) will continue to be provided under Legacy/fee for service Medicaid as they are today. Also, all Medicaid populations not enrolled in Bayou Health will continue to receive PCS/PCA as they do today.